



Baton Rouge Police Department - Communications Division Overview

The Baton Rouge Police Department Communications Division is responsible for receiving and processing all calls for police services. The division is also responsible for answering administrative and/or inquiry calls that may be initiated by citizens, other divisions within the Department, other City-Parish departments, or other local, state or federal agencies. In addition, they handle all radio dispatching of calls and radio communications.

The division has an authorized strength of 45 personnel who handle a call load of approximately 500,000 calls for service annually. Four call takers and four radio dispatch positions are staffed at all times. The City of Baton Rouge is divided into four geographic patrol districts. Each district has a dedicated dispatcher who may be charged with the responsibility of the status, safety, and whereabouts of up to 40 officers at any given time. The dispatchers are provided with the latest in technology to assist them in this task. The CAD (Computer Aided Dispatch) System assigns incidents, tracks the assigned personnel throughout the life of the incident and interacts with the AVL (Automated Vehicle Locator) System to most efficiently dispatch and track the progress of the officers. All dispatch



stations are equipped with a live interactive map of the city that displays all incident and patrol unit locations. Patrol cars are equipped with a MDCS (Mobile Data Computer System) that interacts electronically with the dispatchers and the CAD System. This process generates an estimated 2 million radio transmissions annually for each dispatch position.

With the move to the new center the dispatchers can now see the traffic displays in real time from the cameras on the Interstate System. They also have the ability to display the AVL Mapping screens on the large display on major incidents.

This has given them additional tools to be able to manage calls for service and incidents in a more efficient manor and enhance officer safety.

For more information, please contact:

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